

# THE DOBBS POSITIONING SOLUTIONS COMMITMENT

Available exclusively on all new and qualifying systems supported by Dobbs Positioning Solutions.

- ✓ Labor for all field service calls for covered systems.<sup>1,2</sup>
- ✓ Complimentary loaners during repair or replacement period for all covered inoperable system components purchased from Dobbs Positioning Solutions.
- ✓ myTopcon and SmartGrade remote support account creation and log ins.
- ✓ 50% discount on training classes and registrations offered.<sup>4</sup>
- ✓ Remote support through John Deere SmartGrade Remote Support, Topcon Sitelink, and Teleo.
- ✓ Systems and software training at the time of delivery or installation.
- ✓ Guaranteed 1 hour response time.<sup>3</sup>

(888) 8TOPCON | (888) 886-7266  
service@dobbspositioningsolutions.com

- ✓ Unlimited phone, text, and email support.
- ✓ Free annual inspection and software updates for covered systems.<sup>1</sup>

**DOBBS**  
**POSITIONING**  
**SOLUTIONS**



TERMS AND CONDITIONS: 1. Guaranteed service response time, annual inspection and software updates are all guaranteed only when machine is located within the Dobbs Positioning Solutions Area Of Responsibility (AOR) 2. Travel time and mileage is customer's responsibility. 3. Guaranteed service response time within 1 hour of contacting our Dobbs Positioning Solutions Support Center during the term of support plan. 4. Discount is limited to 1 person, per class during the commitment contract period.

# DOBBS

## POSITIONING SOLUTIONS

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Customer: \_\_\_\_\_

Machine Model: \_\_\_\_\_ Serial #: \_\_\_\_\_

System/Techology (check all that apply):  
John Deere SmartGrade ( )      Teleo ( )  
John Deere TimberMatics ( )      Topcon ( )

System Description: \_\_\_\_\_

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✓ Guaranteed service response time for machine technology system down situations within 1 hour of contacting our Solutions Support Center.<sup>1,3</sup>

✓ Labor for all field service calls for covered systems.<sup>2</sup>

✓ myTopcon and SmartGrade remote support account creation and log ins.

✓ Remote support through John Deere SmartGrade Remote Support, Topcon Sitelink, and Teleo.

✓ Free annual inspection and software updates for covered systems.<sup>1</sup>

✓ Systems and software training at the time of delivery or installation.

✓ Loaners during repair or replacement period for all covered inoperable system components purchased from Dobbs Positioning Solutions.

✓ Unlimited phone, text, and email support through the Dobbs Positioning Solutions' Support Center powered by Expert Connect:

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service@dobbspositioningsolutions.com

✓ 50% discount on training classes and registrations offered.<sup>4</sup>

✓ Select your Dobbs Commitment Plan:  
\$1,750 | One (1) Year: \_\_\_\_\_  
\$3,000 | Two (2) Year: \_\_\_\_\_  
\$4,500 | Three (3) Year: \_\_\_\_\_

Date: \_\_\_\_\_ Dobbs Employee Signature: \_\_\_\_\_

Dobbs Commitment Expires: \_\_\_\_\_ Customer Signature: \_\_\_\_\_



JOHN DEERE



TERMS AND CONDITIONS: 1. Guaranteed service response time, annual inspection and software updates are all guaranteed only when machine is located within the Dobbs Positioning Solutions Area Of Responsibility (AOR) 2. Travel time and mileage is customer's responsibility. 3. Guaranteed service response time within 1 hour of contacting our Dobbs Positioning Solutions Support Center during the term of support plan. 4. Discount is limited to 1 person, per class during the commitment contract period.